

COVID-19 ENERGY RESOURCES

The Governor's Office of Energy Development's (OED) mission is to effectively implement State Energy Policy and the Governor's Energy Vision for more affordable, reliable, diverse and cleaner energy options through strategic planning and programs, market-based incentives, and education tools that promote wise resource development, economic opportunity, innovation and workforce development.

To assist our residents and businesses during these challenging times, OED has compiled information on energy-related resources for Utahns. For general information on the State of Utah's response to COVID-19, including general resources for businesses, please visit coronavirus.utah.gov.

For Businesses

Federal Coronavirus Aid, Relief, and Economic Security (CARES) Act

The CARES Act is intended to address the immediate economic needs of businesses and individuals. Energy-related provisions of the CARES Act include \$900 million for the Low Income Home Energy Assistance Program (known as the "[HEAT](#)" program in Utah - more information can be found in the "For Residents" section below) and the [U.S. Small Business Administration \(SBA\) Paycheck Protection Program](#), which is a loan designed to provide a direct incentive for small businesses to keep their workers on the payroll. SBA can forgive loans if all employees are kept on the payroll for eight weeks and the money is used for payroll, rent, mortgage interest, or utility expenses. (At least 75% of the loan must have been used on payroll to be eligible for forgiveness.)

State of Utah Small Business Bridge Loan Program

Administered by the Utah Governor's Office of Economic Development, the [Small Business Bridge Loan Program](#) uses \$11 million in state funds to provide gap funding to Utah's small business and nonprofit entities. Loan amounts range from \$5,000 to \$20,000 with 0% interest for up to a 60-month period. Eligible loan uses include working capital to support payroll expenses, rent, mortgage payments, utility expenses, or other similar expenses that occur in the ordinary course of operations.

For Residents

United Way 2-1-1 (Utah)

[United Way 2-1-1 \(Utah\)](#) connects people to critical health, housing, utilities, and human services information available in their community. Click [here](#) or dial 2-1-1 for assistance.

Utah Home Energy Assistance Target (HEAT) Program

The [HEAT program](#) provides winter home heating assistance and year round energy crisis assistance for eligible low-income households (up to 150% of the Federal Poverty Level). The HEAT Program is open to the general public from November 1 - April 30 (unless funds run out early; please note that the federal CARES Act provided supplemental funds for this program). If you are in danger of shut-off, [use this directory](#) to contact your local HEAT office for crisis assistance year round.

Utah Home Electric Lifeline Program (HELP)

[HELP](#) provides qualified Rocky Mountain Power customers with discounts on their monthly electric bills. The best way to apply for HELP is to apply for the HEAT Program (see the Heat Program section above) and get the benefit of both programs. If the HEAT program is closed (May 1 - October 31), or if you want to apply for HELP separately, [print this application](#) and follow the instructions at the bottom. For assistance, call 801-521-6107 or toll-free 844-214-3090.

Dominion Energy Bill Discount

Dominion Energy offers the [Energy Assistance Fund \(EAF\)](#), which provides HEAT-qualified customers (see the Heat Program section above) with a one-time credit during the year of \$75 this year. Those who qualify will receive the credit on their bill once the HEAT payment has been applied. HEAT-approved customers will be exempt from paying the monthly EAF fee.

Utah Weatherization Assistance Program

The [Weatherization Assistance Program](#) helps low-income individuals and families (up to 200% of the Federal Poverty Level) reduce energy costs and increase comfort and safety in their homes. Participating households average nearly 35 percent in savings, or approximately \$583 per year, after the completion of weatherization improvements. If you are a homeowner, there is no cost to you. If you rent, your landlord may need to pay an elected portion of the cost. To apply, [use this directory](#) to contact the agency that services the county in which you live.

Salvation Army Utilities Assistance

The [Salvation Army Utilities Assistance](#) program assists the low-income elderly, disabled, veterans, and families catch up on past due bills, avoid shut off, or get utilities set up in a new residence. Eligible households must be below 150% of the Federal Poverty Level and someone in the house must (1) be over 60; or (2) receiving SSI/SSDI; or (3) is a veteran; or (4) a child under 2 is living in the home. If you meet one of the qualifications, please call 801-969-0526 and leave a message stating your name, your phone number, which bill you need help with, and how you qualify.

Rocky Mountain Power has Temporarily Suspended Disconnections

[Rocky Mountain Power](#) has temporarily suspended disconnections for its customers. If you have any questions about your electric service or if you are having difficulty paying your bill, please call Rocky Mountain Power at 1-888-221-7070.

Dominion Energy has Temporarily Suspended Disconnections

[Dominion Energy](#) has temporarily suspended disconnections for its customers. If you have any questions about your natural gas service or if you are having difficulty paying your bill, please call Dominion Energy at 1-800-323-5517

Links to National Covid-19 Energy Resources

- U.S Department of Energy: [Coronavirus Hub](#)
- U.S. Department of Homeland Security, Cybersecurity and Infrastructure Security Agency: [COVID-19 Homepage](#) and [Risk Management for COVID-19](#) and [Guidance on Essential Critical Infrastructure Workforce](#)
- Federal Emergency Management Agency: [National Business EOC Operations Dashboard](#)
- North American Electric Reliability Corporation and Federal Energy Regulatory Commission: [Industry Guidance to Ensure Grid Reliability Amid Potential Coronavirus Impacts](#)
- Transportation Security Administration [COVID-19 Enrollment Questions](#)
- American Public Power Association: [Coronavirus page](#)
- American Gas Association: [Coronavirus page](#)
- American Petroleum Institute: [Pandemic Resources page](#)
- American Fuel and Petrochemical Manufacturers: [COVID-19 page](#)
- American Public Gas Association: [Coronavirus Resources page](#)
- Edison Electric Institute: [Pandemic page](#)
- Electricity Subsector Coordinating Council (ESCC): [COVID-19 Resources](#)
- International Association of Drilling Contractors: [COVID-19 Update page](#)
- International Liquid Terminals Association: [Pandemic Resources page](#)
- Interstate Natural Gas Association of America: [COVID-19 Response page](#)
- National Rural Electric Cooperatives: [COVID-19 page](#)
- Petroleum Marketers Association of America: [Coronavirus Resources page](#)
- Offshore Operators Committee: [COVID-19 Mitigations page](#)
- [National Association of State Energy Officials](#)

