How to Apply for the Affordable Connectify Program (ACP) $30 benefit for your phone or internet or $75 benefit for tribal land communities

SALT LAKE COUNTY HOUSING & COMMUNITY DEVELOPMENT

10-Step Guide

The Affordable Connectivity Program help line is available for eligibility or application status:

Call 877-384-2575

We can help! Call SLCo System Navigator at 385-468-5555 for guidance during business hours

Monday - Friday 9:00am-6:00pm

Disponible en Español
Lunes- Viernes 9:00 a.m. - 2:00 p.m.

Step 1: *Visit* **website** affordableconnectivity.gov	Step 2: Scroll down, and *Locate* blue **Apply Now** , enter and complete **Your Information**	Step 3: *Create Your Account* - write down your **Username** *in a safe place* as you will need this username later to log in and check status of your application	Step 5: Step 5: **Sign in** to your account and **check** the "**I'm not a robot**'

SCAN ME

OR

Mail and print application: English Application PDF

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Apply Now

Do you qualify for Lifeline or the Affordable Connectivity Benefit through your child or a dependent?
If you do not qualify on your own, you can sign up for Lifeline or the Affordable Connectivity Benefit through your child or dependent if they participate in any of the qualifying programs.

○ No, I qualify by myself.
○ Yes, I qualify through my child or dependent.

Next

*Selecting

"Yes, I qualify through my child or dependant" will prompt page and gather needed information about your child or dependant

Create Your Account

Making an account will let us keep your information safe. It will also let you save it and come back to it any time.

Choose your username.
Choose something you can easily remember. You can also use your email address or your name in some form.
Username

Now that you created a National Verifier Account you are a few steps away from completing your application.

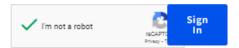You've created your National Verifier account!

To submit an application, you will need to log in to either apply for Lifeline and/or the Affordable Connectivity Program.

Close

Sign In To Your Account

Username

Forgot your username?

Password

☐ Show Password

Forgot your password?

By signing in, I accept the terms and conditions of the National Verifier system.

✓ I'm not a robot
reCAPTCHA
Privacy - T

Sign In

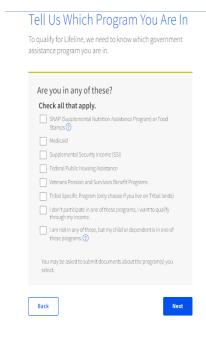|			
Step 6: You should see your name on top of the page, select **Start Lifeline Application** Welcome Lifeline is a federal program that lowers the cost of phone or internet services. Learn more about the Lifeline Program My Applications Here are all your applications from the last 180 days. You can start a new application when your last one expires. [Start Lifeline Application] [Return to Application] Application Type	Application ID	Application Created	Expiration Date	Status Please select "Apply or Transfer Your Service" to qualify for Lifeline.	Step 7: You should see a list of Tell us Which Program You Are In - **Select all that apply to you or family** Tell Us Which Program You Are In To qualify for Lifeline, we need to know which government assistance program you are in. Are you in any of these? **Check all that apply.** ☐ SNAP (Supplemental Nutrition Assistance Program) or Food Stamps ⓘ ☐ Medicaid ☐ Supplemental Security Income (SSI) ☐ Federal Public Housing Assistance ☐ Veterans Pension and Survivors Benefit Programs ☐ Tribal Specific Program (only choose if you live on Tribal lands) ☐ I don't participate in one of these programs, I want to qualify through my income. ☐ I am not in any of these, but my child or dependent is in one of these programs. ⓘ You may be asked to submit documents about the program(s) you select. [Back] [Next]	Step 8: Your application is almost done, you will either be given the option to review and complete the application OR submit proof of one of your benefits (Medicaid, Public Housing, SSI income, SNAP etc) you will need to submit/upload a copy with your application. **Note**: If you select to show proof through your child's school lunch program you can access your benefit letter by contacting your School District - Free & Reduced Meal liaison: **Granite School District:** Kim carter 385-646-5506 klcarter@graniteschools.org **Salt Lake School District**: Janely Guzman 801- 974-8380 Janely.Guzman@slcschools.org **Note**: If you have your SSI benefit letter you will need to select "**Supplemental Security Income**" and then show proof of "**Income**" via your benefit letter that can be accessed online at: https://www.ssa.gov/myaccount/proof-of-benefits.html	Step 9: *Review* your information and submit your application. Review Your Information Before we check if you qualify for Lifeline, make sure your information is right. Double check the information below. Application ID number will be displayed. You will want to save this number to check on your application online or over the phone with an ACP representative. *Your application will be approved within a few minutes up to 48 hours.*

Step 10: Applying your ACP Benefit to your Home Internet or Phone Service Provider

xfinity

*have your ACP Application ID number ready

If you're an **Xfinity Prepaid Internet customer**, please call 844-963-0288 to complete your enrollment and have your ACP credit applied to your Xfinity Prepaid Internet service.

If you're an **Xfinity Mobile customer who does not have Internet service through Xfinity**, please call 844-389-4681 to complete your enrollment and have your ACP credit applied to your Xfinity Mobile service.

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verizon✓

*have your ACP Application ID number ready

Call 1.800.Verizon to enroll in ACP with Fios Internet plans

Call 1.922.0204 to enroll in ACP for 5G Home, LTE Home or Mobile plans

Call 1.922.0204 to enroll in ACP Verizon Prepaid plans

Call 1.800.Verizon to enroll in ACP with HSI or Fios Prepaid plans
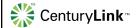
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Check here and locate your Service Provider that accepts ACP benefit:

Century Link
Cricket
Mint Mobile
AT&T
and MORE!

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CenturyLink™

*have your ACP Application ID number ready

Use the Chat feature for ACP questions available 7 days a week

Complete Century Link Enrollment form found in the QR code below, by scrolling to the bottom of the page

Your Information ✓

Enter your name and address EXACTLY as they appear on the "Qualified" screen of the National Verifier application. Failure to do so will result in your application being rejected and the discount will not be applied to your CenturyLink or Quantum Fiber account.

First Name*

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