INTERNET SPEED TEST

SPEEDTEST.UTAH.GOV

WHAT IS THE INTERNET SPEED TEST CAMPAIGN?

The Utah Broadband Center, powered by the Governor's Office of Economic Opportunity, is launching the Utah Internet Speed Test Campaign. This is a statewide effort for Utahns to **report internet speeds or lack of internet connection.**

People with or without internet access are encouraged to participate.

This campaign will help:

- Identify areas of Utah where homes and businesses lack high-speed internet connection
- Direct funding to provide reliable broadband access throughout the state
- Discover which households do not have an internet connection and the reasons why

Please help us identify Utah's areas with the greatest need for internet speed using this link: speedtest.utah.gov. It only takes 60 seconds.

The speed test form is available in both English and Spanish. **For individuals who do not have access to the internet, please call the campaign's hotline at 1-435-777-TEST (8378).**

FREQUENTLY ASKED QUESTIONS

What information are you collecting?

We are collecting whether or not you have internet access. If you do, we are also collecting your household or business location's internet speed and monthly cost. Entering your full address is very helpful for accuracy. Nothing else is being collected. No need to provide your name or contact information.

Why do you need my address?

Your address will provide us with detailed information about your community's broadband internet availability, including the provider servicing your area. This information helps us see if your service is if your service is not good enough, too expensive, or if there is no service provided at all. We will also be able to see where there is great service or improvements have been made. All of this information helps state leaders know how to best connect Utah's citizens.

What if I can't remember how much I pay for internet?

That's ok. That information does not have to be entered to run the speed test. If you have a close idea of how much you pay per month, that can be very helpful.

If I don't have an internet connection, do you still want me to respond?

Yes, please. Find a friend if you need help completing the online survey or call our hotline. This is a service of the state - we want to hear from you.

High monthly internet costs can keep people from subscribing to an internet provider. Did you know there is an **Affordable Connectivity Plan** available through the government to help fixed or low-income families to pay their monthly internet bill?

Does the type of internet service I use matter for the speed test?

No. Even if you're connected via a mobile hotspot, cable or satellite internet like Starlink, we need you to take the speed test. All of this information gives state leaders a better understanding of how and where Utahns connect to the internet.

SCAN TO TEST YOUR INTERNET SPEED

Hotline: 1-435-777-TEST (8378)   Email: broadbandcenter@utah.gov   Website: speedtest.utah.gov